

BOOKING TERMS-CONDITIONS CANCELATIONS



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APARTAMENTOS BENISUN (Benidorm)

Benisun is a trademark owned by the company Inmuebles Costablanca SL, which operates from SPAIN. The company is dedicated to the vacation rental of tourist apartments in Benidorm (SPAIN). The company is registered in the Tourism Registry of the Valencian Community, as a tourist housing management company, with registration number EGV-1246-A

LEGAL DATA:

Titular: INMUEBLES COSTABLANCA SL

Dirección fiscal: C/ GAMBO, 3 ESC.B 1º B - EDIFICIO LAS PALMAS, CP: 03503-Benidorm, Alicante (Benidorm)

Contacto: info@benisun.es

Teléfono: 617 515 574

Datos registrales: Registro Mercantil de Alicante con fecha 26/06/1992 tomo 1.590, folio 75, sección 8, hoja A-21016 CIF/NIF: B03028800

The website uses information security techniques generally accepted in the industry, such as firewalls, access control procedures and cryptographic mechanisms, all in order to prevent unauthorized access to data.

To achieve these purposes, the user/client accepts that the provider obtains data for the purpose of the corresponding authentication of the access controls Inmuebles Costablanca SL informs the user that the processing of all personal data is carried out in accordance with the provisions in Organic Law 15/1999, of December 13, on Data Protection and with Royal Decree 1720/2007, of December 21, which approves the Regulations for the development of Organic Law 15/1999, of December 13 December, Protection of Personal Data.

Phone:+34617515574

email: info@benisun.com

All the apartments comply with the regulations established by Decree 92/2009 of the Valencian Government on "tourist apartments", all of them being classified as a Standard category.

The entrance to the apartment will be from 5:00 p.m. on the day of entry; due to the time required for cleaning and conditioning. They can be occupied before if they are ready after agreement with us.

Upon delivery of the keys to the apartment, the client will leave a "deposit" by bank card of not less than €200.00.

The exit of the apartment and return of keys will be, at the latest, at 10:00 on the day of departure. The apartment must be without rubbish, with all the furniture and household items in the same place that was at the entrance, tidy and within a normal level of use and decorum and cleanliness, not complying with this point will mean that the extra cost will be deducted from the bail.

In the reservation process no payment will be made. Payment will be made two weeks before entry via a secure link to a payment terminal.



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Cancellation of reservations is allowed up to 30 days before entry without charge or according to the specific conditions contracted with the portals (Booking. Com or Airbnb)

The price includes the cleaning of the apartment at the entrance, towels and sheets for the declared occupants.

From 5 days of stay there will be a change of towels. From 10 days of stay there will be a weekly change of sheets and towels.

REAL ESTATE COSTABLANCA S.L. accepts no responsibility for valuables left in the apartments by clients; for this reason there are in most of the same "safety boxes" for which we can provide you with the keys at no cost.

If any problem arises during your stay, contact us through the WhatsApp group or at the contact details:

Phone:+34617515574

email: info@benisun.com

The rules of coexistence and use are regulated in the general Spanish legislation and specifically in the Horizontal Property Law, Tourism Law, Tourist Accommodation Decree of the Valencian Government and the particular Statutes of the Community of Owners of each building.

It is absolutely forbidden to introduce pets in the apartments.

The apartments cannot be occupied by more people than the capacity indicated and signed in the rental contract.

It is forbidden to have glass objects in the pool area. The hygienic rules for the use of the pool must be complied with at all times, as well as the hours of use of the pool. Chairs and towels cannot be lowered from the apartment to the pool. And do not enter the building portal, and especially the elevator with wet feet.

The basic rules of dress, behavior and urbanity must be respected in the common areas of the buildings in which they are housed, as well as the right to rest of the other residents of the building.

The furniture and kitchenware of the apartment cannot be taken out of it.

If the building has community parking, only one vehicle can be parked in it for each apartment and in the assigned space.

Failure to comply with any of these rules will be grounds for termination of the rental contract, with loss of all amounts paid.

We rent properties in private apartment buildings. They do not have reception on the ground floor of the building.

The community area of the buildings, as well as its services (gardens, swimming pool, tennis, children's games or any other type of installation or service), do not depend on us and the hours of operation and conditions of use will be as indicated by the Community. of owners

The apartments have towels and sheets, they are delivered clean at the entrance. On departure, they must be left clean, tidy and free of rubbish (otherwise the extra cost will be deducted from the deposit).

Pets of any kind are strictly prohibited.



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Access to the apartments is carried out autonomously through the use of codes, once the clients make the payment, the deposit and the registration of the DNI. 2 sets of keys are delivered, one of which includes the key to access the beach and the key to open the door for the disabled.

The photos of the apartments shown on our website are of a typical apartment, since as there are several apartments in each building and they are privately owned apartments, there may be variations in the type of furniture or decoration, height, views, etc., but all the apartments have a direct view of the sea from the first line.

The entrance to the apartments is at 5:00 p.m. (if the apartment is clean and prepared before, the keys can be delivered earlier. Even if requested in advance, we cannot guarantee that the apartment will be available before this time)

The departure of the apartments is at 10:00 a.m. (if you wish to leave later, consult our staff about the possibility of making a late check-out of the apartment. It is subject to availability until the day before the exit.

For this reason, we can store your bags in our office for free on both arrival and departure days (service available only until 2:00 p.m., not on Sundays or holidays).

In the reservation process no charge is made. Payment is made two weeks prior to entry through a secure link sent to them by WhatsApp.

The apartments can be cancelled 30 days before arrival at no cost. Once this period has elapsed, we ask you to contact us.

The entrance to the apartments is done autonomously. A few days before arrival at the apartment we will contact you by creating a group on WhatsApp. If you do not have this application, we can communicate by e-mail.

We will provide you with a web link where you can make secure payments and the deposit and register the DNI or passport of those over 16 years of age, for the purpose of information to the police.

Once the data and payments are completed, we will provide you with entry instructions and door opening codes. You can always count on staff for the entrance if you have any difficulties.